

IPF ELECTRONIC

High-End in High-Tech.

OUR SERVICES AT A GLANCE.

CONTACT

ipf electronic gmbh

Tel +49 2351 9365-0

Fax +49 2351 9365-19

info@ipf-electronic.com • www.ipf-electronic.com

Subject to alteration! Version: April 2019

If you want
110%



„Our wide range of products, great problem solving skills and strong focus on service make us a unique top-supplier of industrial sensor technology.“

– DIRK NEUHAUS, EXECUTIVE MANAGER IPF ELECTRONIC



IPF AT A GLANCE






THE WORD IMPOSSIBLE IS OUR GREATEST MOTIVATION.

We have stood for high-performance sensors in automation technology in the German-speaking markets for over three decades. We prioritize the highest level of quality and have our own production at our headquarters in Lüdenscheid in Sauerland.

SALES







-  Personal point of contact and free visits
-  Many years of application experience in a wide range of industries / extensive know-how
-  Free test devices
-  Customer-oriented support
-  Is a product unavailable? Using specific criteria, we will search for a suitable device on the market and/or develop and manufacture it for you!
-  Support for assembly and start up
-  Documentation in your language on request
-  Project assistance from analysis through to tailor-made solutions and start up

DEVELOPMENT






-  Close cooperation between development & sales / short reaction times (direct contact to developer)
-  Project coordination with competent specialists from sales and development at customer location
-  Freely structured design / overall processes
-  Microcontrollers (intelligent solutions with software-based devices, also to reduce the wide variety of versions)
-  Problem solving with developer on site

IPF ELECTRONIC





ORDER MANAGEMENT

-  Orders made before 3:00 pm are shipped the same day
-  EDI connection
-  Delivery on specific day (special customer request)
-  Permanent staffing of the department between 07:30 am and 4:30 pm
-  Dispatch of goods on the same day as receipt of the order
-  Barcode on delivery notes for customer reference







TECHNICAL SUPPORT

-  Phone hotline
-  Selectors on website for easy product search
-  Classification of product data according to ETIM & eCl@ss
-  Feasibility studies at ipf or at the customer's facility
-  Free 3D data for installers

CUSTOMER SERVICE IT

-  Free advance replacement
-  Special conditions available via webshop
-  Straightforward processing of complaints (8D report)
-  Electronic catalogs (BMEcat / Excel / CSV)

PRODUCTION

-  Quick and flexible reaction thanks to modular systems and pre-fabricated assemblies
-  Precise delivery dates and batch sizes according to customer forecast
-  Digital production approach, continuous optimization of the production processes
-  Large batch sizes possible and preferred
-  Most suppliers and service providers are located in Germany, preferably in the region
-  Industry 4.0-compatible, thus all processes are traceable (traceability via assigned serial numbers already in the production process)